

JUNIOR
PREMIER
HOCKEY

TOURNAMENT DIRECTORS SEMINAR
- hosted by Junior Premier Hockey
NORFOLK, VIRGINIA 19-20 NOVEMBER 2016

**TD Management of
Fan Misconduct**

PASSIONATE FANS

Passionate & Engaged Fans are good for sport.

*FIH encourages events to be “Big, Bold, and Loud”
Passionate & engaged fans are an important part of achieving this goal.*

Umpires and Officials need to be receptive to this exciting sports atmosphere

However...

*If the line is crossed from passionate fan to unruly or disorderly behavior, the
Technical Delegate must respond*



DISORDERLY CONDUCT FROM THE FANS

Fans do not fall under the guidelines of the Code of Conduct.

However they must follow the guidelines of public law.



THE BEST WAY TO DEAL WITH DISORDERLY CONDUCT....

Is to prevent it.



THE BEST WAY TO DEAL WITH DISORDERLY CONDUCT....

Be visible
Build relationships
Be proactive
Don't sweat the small stuff
Be a team player
Provide good customer service
Enforce the rules fairly & equitably
Note potential problems in TD Report



AND WHEN ALL THAT DOESN'T WORK...

Be ready



DISORDERLY CONDUCT

Use your resources:

Technical Delegate

Umpire Manager

Site Coordinator

Offender's club's Head Coach

Venue Coordinator

Campus/Venue Security

Suspend the Match

Call 9-1-1



DISORDERLY CONDUCT

How to manage fans:

1 - Umpires need to ignore the fans whenever possible.

2 - If fan behavior crosses the line from passionate supporter to unruly or disorderly conduct, then the TD must address it.

- Create a presence with support from the SC, UM, or VC
- Request assistance from the Coach of the club the offender supports
- Remind fans that they need to respect the game and all its participants.

3 - If fans do not respect requests from the TD and are behaving in a threatening, unruly, or disorderly manner, then escalate to Venue Security or the Police. While JPH has no direct jurisdiction over the fans via the Code of Conduct, fans are in a public space and campus security, facility security, or the police are prepared to manage them.



DISORDERLY CONDUCT – EXAMPLE OF JPH DIRECTORS' RESPONSE



JPH Technical Director's Notification of Warning

Date

Junior Premier Outdoor League, Region 6

Re: FH Club A, Supporters, Report of disorderly conduct

This letter is to inform you I received a report from the Umpires Manager on duty on Date during the Junior Premier Outdoor League Region 6 competition at 16:00 between FH Club A and FH Club B of disorderly conduct from FH Club A supporters, with the most antagonistic behavior displayed by club supporter, Name

Passionate fans are important to sport, however fans and supporters are reminded they are in a public place and must behave accordingly. Harassment of tournament organizers, officials, participants, or volunteers is not permitted.

The behavior of the FH Club A supporters will be monitored on the final two days of JPOL 2016 competition and if anymore notifications of disorderly conduct are reported, campus security or the police will be called to address the situation.

A handwritten signature in blue ink, appearing to read "Lurah Hess".

Lurah Hess
JPH Technical Director
LurahHess@yahoo.com

Cc: Rachael Bloemker, JPH Director
Nigel Traverso, JPH Director, R6 Tournament Director
Dean Wenrich, JPH Director of Umpiring, R6 Umpires Manager
JPH Misconduct File